



**INTRUST**

TRAINING SOLUTIONS FOR  
WOOD CERTIFICATION

**INTRUST**  
**Pilot Action and Improvements**  
**Report**



Co-funded by  
the European Union



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Lead partner



Associated organisations



## Introduction

INTRuST project aims to increase knowledge, skills and raise awareness about certification schemes in forest and wood-based sectors through the design of a new curriculum on environmental strategies and certifications. The project also seeks to improve wood and furniture manufacturers' digital readiness through the development of an I4.0-specific training in the forest and wood value chain (i.e., twin green and digital transitions).

The project is aimed at developing and testing a digital guidance tool, delivering multilingual training through a customized e-learning platform, providing innovative and interactive training materials, and promoting the use of open, online and multidisciplinary educational approaches. INTRuST partnership brings together experts in technology, wood certification, forestry, energy consumption, forest certification and environmental marketing from different VET institutions, research entities and industry representatives from the project partner countries.

More information about the project at: [intrust-project.eu](https://intrust-project.eu)

This document is aimed at introducing the summarized feedback received from the participants in the pilot testing phase (R4-A5) of the developed e-learning Collaborative Platform, available at: <https://intrust.learning-platform.eu/>.

### 1. Pilot Testing Information

After developing the INTRuST Collaborative Platform and in accordance with the approved project proposal (R4-A5), the project partners agreed to conduct a pilot testing of the developed training materials (theoretical training modules, practical exercises, and videos) and the overall functionality of the e-learning platform, in order to obtain useful feedback from the target groups involved, aimed at improving and fine tuning of the developed training content.

The pilot testing phase was implemented in all participating countries in the period 9 October – 9 November 2023.

The Call for participants in the pilot testing was announced on the project social media pages (Facebook, LinkedIn, Twitter), and/or on the websites of the participating organizations.

The participants profile included teachers/trainers/researchers and learners in the field of forest-wood value chain, as well as woodworking and furniture industry professionals, interested in sustainable environmental strategies and certifications.

The testing was performed on the English version of the developed training materials.



INTRUST

CALL FOR  
PARTICIPANTS

## INTRUST ONLINE COURSE ON SUSTAINABLE CERTIFICATIONS IN THE FOREST-WOOD-FURNITURE VALUE CHAIN

**Join the Pilot test!**

9 October - 9 November 2023

[www.intrust-project.eu](http://www.intrust-project.eu)

A total number of 100 participants registered for participation in the pilot testing. The geographical coverage was quite diverse, including people not only from the project partner countries, but also from other European and non-European countries.

The number of active participants, i.e., participants who completed at least one whole training module, including the introductory videos, theoretical training modules, and practical exercises, aimed at self-evaluation of the acquired knowledge, was 54.

Eight participants completed the whole training, going through all six training modules.

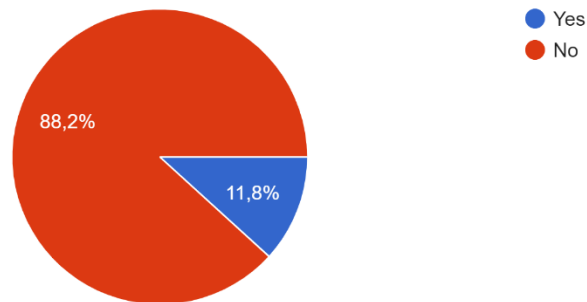
Overall, 34 participants provided their feedback on the design, structure, navigation, and content of the INTRuST Collaborative Platform.

## **2. INTRuST Online Course Evaluation Questionnaire**

In order to obtain the feedback from the pilot testing participants, an evaluation questionnaire in Google Forms was developed and distributed among the survey participants. The questionnaire was comprised of 13 closed-type questions, and one open question. A graphical representation of the obtained survey results is given below.

1. Did you have any difficulties during the platform registration (account, password, login) ?

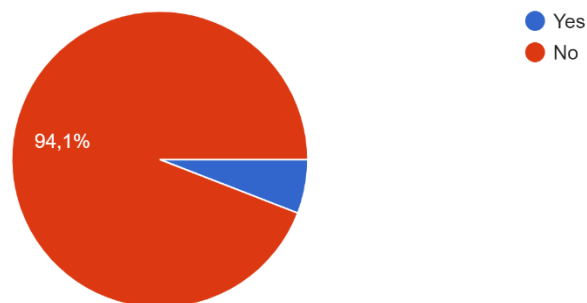
34 отговора



As seen from the figure, the vast majority of pilot testing participants (30; 88.2%) did not have any technical difficulties regarding the e-learning platform registration. Only four persons (11.8%) reported they had some minor issues in terms of logging into the system.

2. Did you experience any technical problems/bugs when browsing the platform?

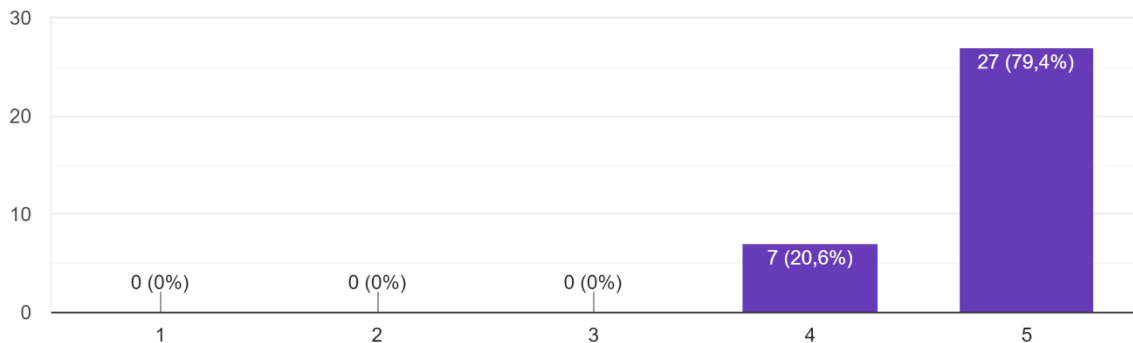
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Similar to the answers of the previous question, 32 participants (94.1%) reported they did not have any technical problems and/or bugs when browsing the e-learning platform. Only 2 survey respondents (5.9%) stated they had some technical problems, connected with using a wrong username for logging into the platform. The issues were reported to the platform developers (CETEM, Spain), and they were resolved accordingly.

3. Do you think the interface of the online platform is easily accessible and user-friendly? (1 - Strongly disagree; 2 - Agree; 3 - Undecided; 4 - Agree; 5 - Strongly agree)

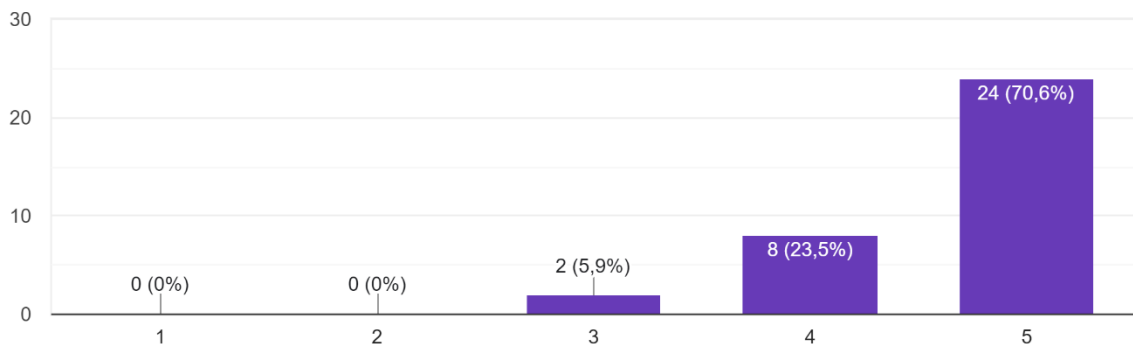
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The interface of the developed e-learning platform was evaluated as easily accessible and user-friendly by the survey participants ("agree" and "strongly agree" answers only).

4. How would you rate the platform design and navigation? (1 - Poor; 2 - Below average; 3 - Average; 4 - Above average; 5 - Excellent)

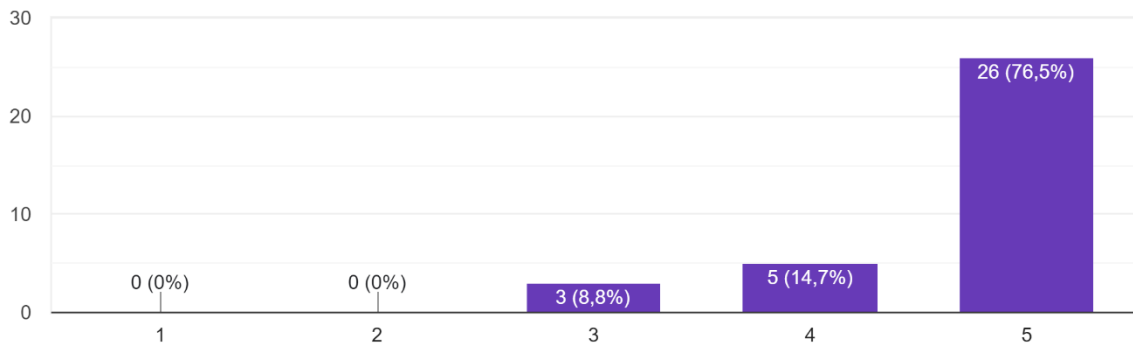
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The overall e-learning platform layout, design, and navigation were approved by the majority of the participants in the project piloting phase. Twenty-four survey respondents (70.6%) evaluated the design and overall functionality of the platform as excellent, according to another 8 persons (23%) it is "above average", and only three participants assessed the platform as "average". No negative comments, i.e., "below average" or "poor" were provided.

5. How would you rate the developed User Guide on how to use the online platform? (1 - Poor; 2 - Below average; 3 - Average; 4 - Above average; 5 - Excellent)

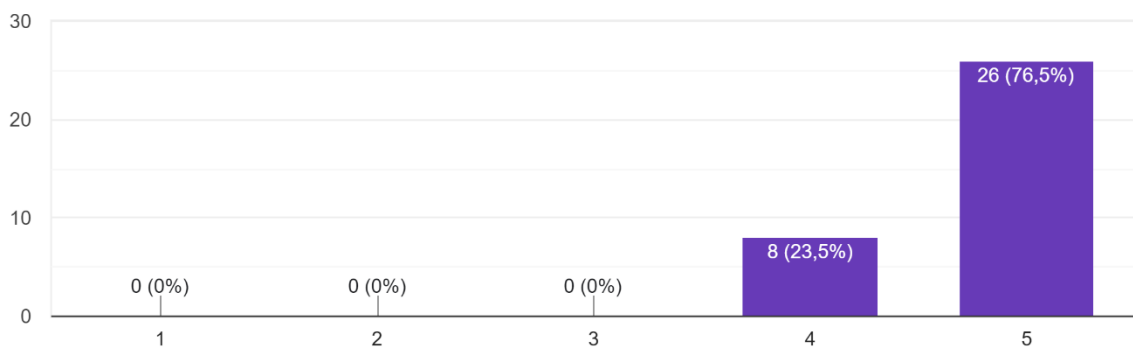
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The developed User Guide, provided relevant practical information and assistance on how to benefit from all the functionalities of the e-learning platform, was also highly-praised by the survey participants. The vast majority of respondents (31; 91.2%) stated the Guide provides useful information, supporting and enhancing the training experience of the learners.

6. How would you rate the content of the developed theoretical training modules? (1 - Poor; 2 - Below average; 3 - Average; 4 - Above average; 5 - Excellent)

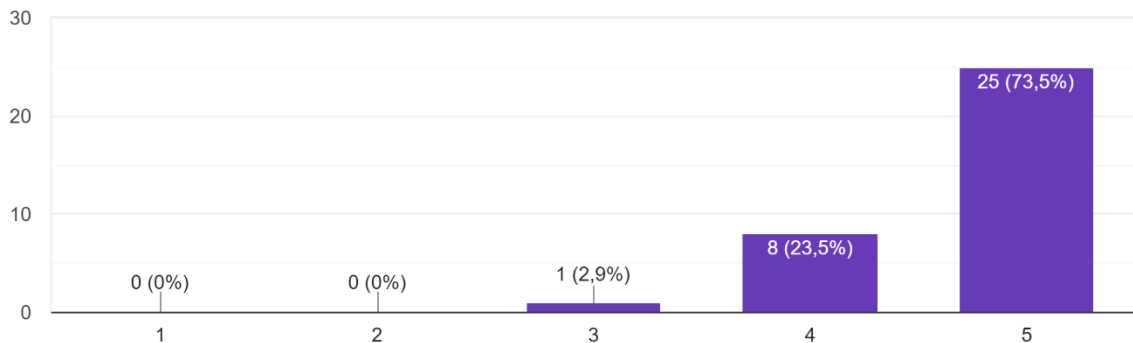
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The content of the developed six theoretical training modules received a positive evaluation by the participants with an excellent grade by 26 respondents (76.5%), and "above average" by 8 persons (23.5%). None of the survey participants gave a negative feedback/comment on the theoretical training information, developed by the project partners.

7. How would you rate the developed training videos? (1 - Poor; 2 - Below average; 3 - Average; 4 - Above average; 5 - Excellent)

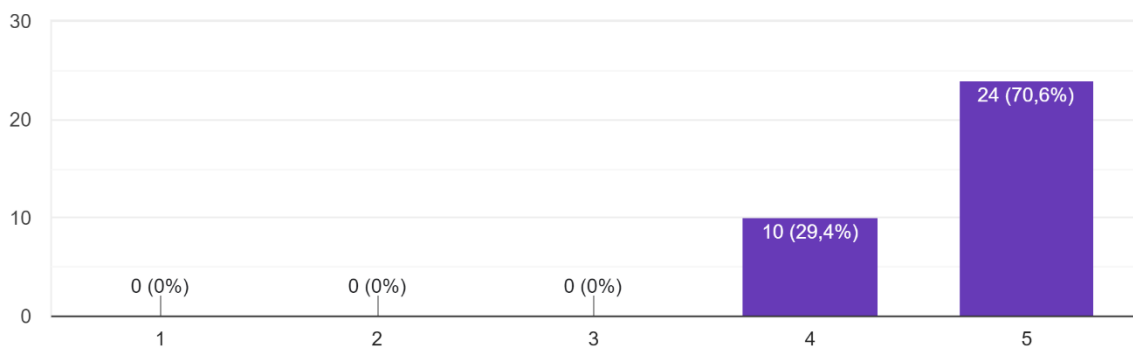
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The training videos, aimed at introducing the learners to the topic of the respective module, and providing additional information in the respective field, were also highly-praised by the survey respondents. According to 25 persons (73.5%) the videos were "excellent", and another 8 participants assessed them as "above average" in terms of their relevance and content.

8. How would you rate the developed self-assessment exercises? (1 - Poor; 2 - Below average; 3 - Average; 4 - Above average; 5 - Excellent)

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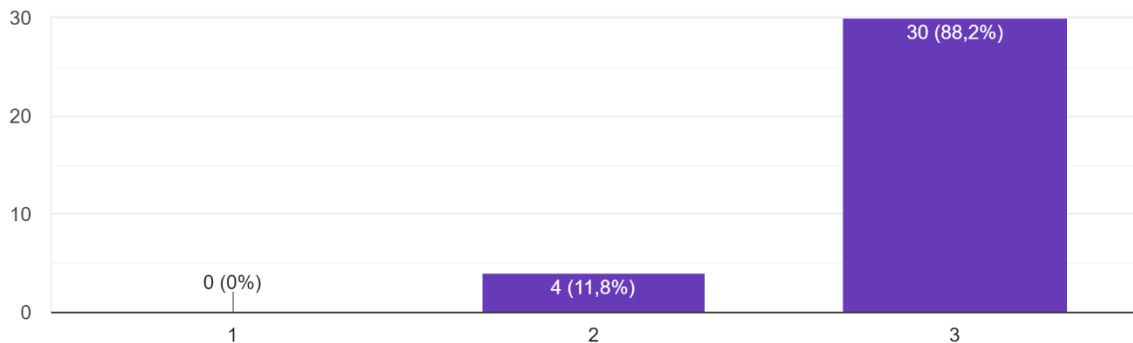


The quality, quantity, and relevance of the developed practical exercises (quizzes), aimed at serving as self-evaluation tools for assessing the level of knowledge, acquired by the learners after completing the training process, were highly-praised by the survey respondents. All answers provided stated the quizzes were "above average" (29.4%) and "excellent" (70.6%).



9. How would you rate the platform feedback on learners' progress after the completion of each module? (1 - Poor; 2 - Average; 3 - Excellent)

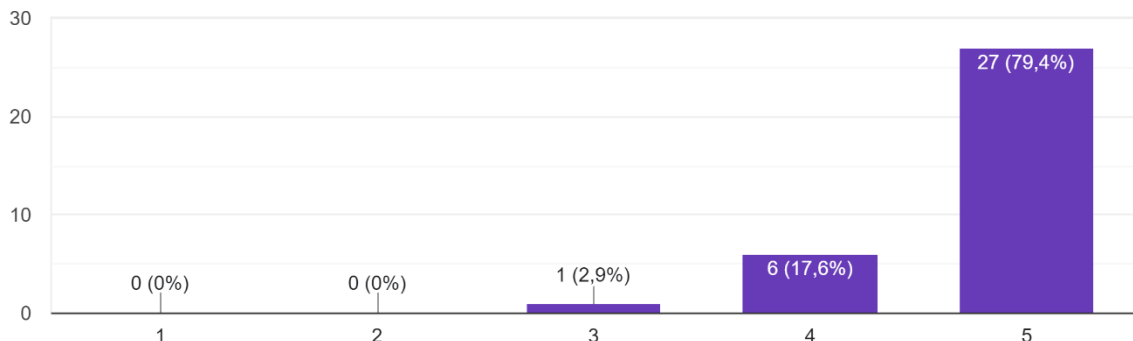
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One of the main functionalities of the e-learning platform, related to the detailed feedback on the learners' progress after the completion of the training content, was also highly evaluated by the survey respondents with 30 persons (88.2%) stating the feedback reports is of excellent quality.

10. Did you acquire new knowledge/skills in sustainable certifications in the forest-wood value chain after the completion of the online training? (1... Agree; 3 - Undecided; 4 - Agree; 5 - Strongly agree)

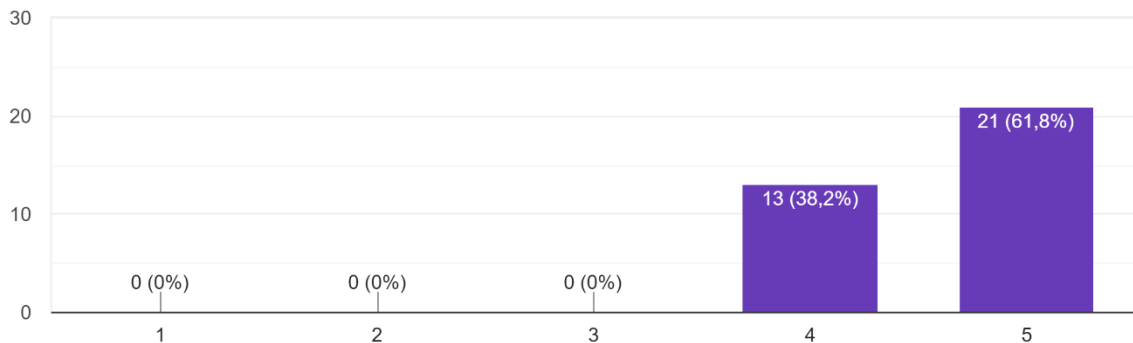
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One of the main questions, included in the survey, was connected with the acquisition of new knowledge and/or skills by the learners in the field of sustainable certifications in the forest-wood value chain. The vast majority of participants (33; 97%) stated they have acquired new and useful knowledge in the field of sustainable, environmental certification schemes in the forest-based sector.

11. Did this online training course meet your expectations? (1 - Strongly disagree; 2 - Agree; 3 - Undecided; 4 - Agree; 5 - Strongly agree)

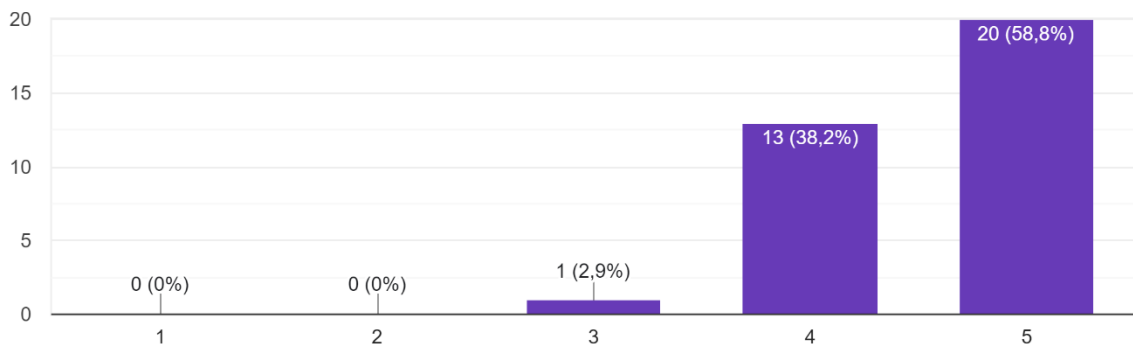
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In general, the developed innovative online training course received excellent feedback by the participants in the pilot testing in terms of training duration, relevance of the theoretical training content, videos and practical quizzes.

12. Do you consider this online training course important to your professional development? (1 - Not important; 2 - Slightly important; 3 - Fairly important; 4 - Important; 5 - Extremely important)

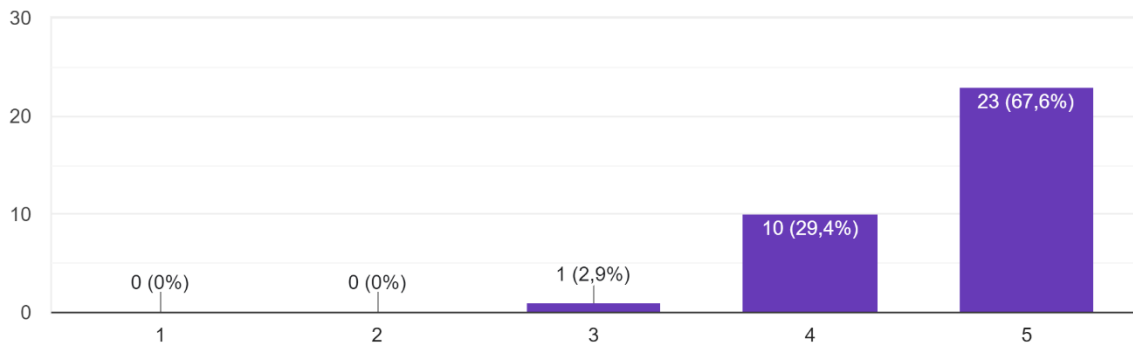
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As seen from the figure, the vast majority of survey participants (33; 97%) considered the INTRuST online training course as very important for their current and future professional development. The participants acknowledged the great importance of the environmental certification schemes in the whole forest-wood value chain for enhancing the ongoing twin (digital and green) transition of the forest-based sector.

13. Would you recommend this online training course to other people? (1 - Definitely not; 2 - Probably not; 3 - Probably; 4 - Very probably; 5 - Definitely yes)

34 отговора



The overall satisfaction of the participants in the pilot testing can also be seen from the responses of the last question included in the survey. The vast majority of the respondents explicitly stated they will recommend the developed online training course to other people, interested in acquiring innovative and useful information related to sustainable environmental strategies and certifications in the forest-wood value chain.

### 3. Conclusions

Based on the summarized feedback obtained from the participants in the pilot testing of the INTRuST Collaborative Platform developed by the project partners, it can be concluded that the training content, design, layout, navigation, and overall functionality of the e-learning platform correspond the current needs of the learners in all participating countries in the field of environmental certifications in the forest-based sector. Only some minor technical comments, related to logging into the platform were outlined, and they have already been addressed accordingly by the project developers. The following steps of e-learning platform development are related to the provision of the training content in all partner languages (German, French, Bulgarian, Slovenian, and Spanish) which is expected to further enhance its visibility and usefulness for the VET teachers/trainers, learners, current and future professionals in the forest-based sector.